

## Warranty Registration

### Owner's information:

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

### Purchase Information:

Dealer Name: \_\_\_\_\_

Model # \_\_\_\_\_ Color \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Serial # \_\_\_\_\_

I have read and accept the terms of my warranty.

\_\_\_\_\_  
Your Signature

\_\_\_\_\_  
Date

## Limited Warranty

### 1) 10 YEAR - Limited Frame Warranty

Bellagio Spas warrants the frame Structural Support System against perforation due to splitting, collapse, and other structural failure under "normal use" guidelines.

### 2) 5 YEAR - Limited Vessel Structure Warranty

Bellagio Spas warrants the fiberglass vessel structure against water loss due to defects in materials and workmanship for five (5) years. \*

### 3) 5 YEAR - Limited Surface Warranty

Bellagio Spas warrants the interior surface of the vessel against blisters, cracks, or delaminating due to defects in material and workmanship for a period of five (5) years.

### 4) 3 YEAR - Limited Equipment, Plumbing Warranty

Bellagio Spas Inc. warrants the Spa against water leakage from jets, air controls, plumbing fittings, and the equipment (including Pumps, Control System, and Heater) to be free from defects in material and workmanship for a period of three (3) years.  
Excludes broken glass on the touch screen control system. \*

### 5) 2 YEAR - Limited Jet Insert Warranty

Bellagio Spas warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years. Jet inserts are owner- serviceable items and are not covered by the Labor Warranty outlined herein.

### 6) 2 YEAR - Limited Cabinet Warranty

Bellagio Spas warrants the cabinet not to crack, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of two (2) years.

### 7) 2 YEAR - Limited Cover Warranty

Bellagio Spas warrants the spa cover against defects in materials or workmanship not determined to be regular fading or wear for two (2) years.

### 8) 2 YEAR - Limited lighting System Warranty

Bellagio Spas warrants Lighting System to be free from defects in materials and workmanship for a period of two (2) years. \*

### 9) 2 YEAR - Limited Wifi, Ozonator, Audio System Warranty

Bellagio Spas warrants: WiFi Module, Ozonator, be free from defects in material and workmanship for a period of two (2) years. Audio Components: the BlueTooth receiver, sub-woofer, power supply, and speakers to be free from defects in material and workmanship for a period of two (2) years.

### 10) Limited Headrest, Skimmer Lid, & Diverter Valve Warranty

Bellagio Spas warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. \* Headrests, skimmer lids, topside overlay and diverter parts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

### 11) Time Of Delivery

Bellagio Spas warrants fuses, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

\*From the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

### EXTENT OF WARRANTY

- This Limited Warranty applies to spa products manufactured by Bellagio Spas and sold and installed by its authorized dealers. This Limited Warranty applies to the original consumer/user purchaser and terminates upon any transfer of ownership. This Limited Warranty does not provide coverage for any item or accessory attached to, or installed on the Spa after the date of manufacture (including water sanitizing systems and cover removal systems, which may be covered under other warranties). Spa is designed and intended solely for residential installation and use. Therefore, commercial (non-residential) installations are herein expressly excluded from all warranty coverage.

### WARRANTY PERFORMANCE

- In the event of a defect covered under the terms of this Limited Warranty, notify your authorized Bellagio Spas dealer. Use all reasonable means to protect the Spa from further damage. A Bellagio Spas representative will repair the unit subject to the terms and conditions contained in this Limited Warranty. Within the warranty terms provided herein, parts and labor to repair a defect will be no charge, although you may be assessed reasonable labor and travel charges for the service call. All Spa units must be completely accessible for service; so that all side panels can be removed by the service technician without obstruction. Bellagio Spas reserves its right to repair or replace any portion of the unit with new or recertified parts. Bellagio Spas reserves its right to repair or replace any portion of the unit or the complete unit. Bellagio Spas in its sole discretion may replace a Spa with one of equal value to the original purchaser. In such event, reasonable costs for removal of the defective Spa, plus delivery and installation of the replacement unit will be the sole responsibility of the owner. Bellagio Spas must pre-authorize the return of all defective products and/ or component parts.

### EXCLUSIONS

- This Limited Warranty is void if the Spa has been subjected to unprotected freeze conditions or incurs damage caused by improper water chemistry or water maintenance. This Limited Warranty is void if the Spa has been subjected to alterations, neglect, misuse or abuse; if any repairs have been attempted by anyone other than a Bellagio Spas authorized service representative; or if failure is caused by accident, acts of God, or other causes beyond the control of Bellagio Spas. Damage can be caused by exposing the Spa vessel to direct sunlight for extended periods of time. Temperatures generated by sunlight or UV may become concentrated on the vessel surface causing the surface material to crack, delaminate or discolor. The Spa cover must be kept on the spa while void of water or any time it is not being used. Alterations include plumbing changes, electrical conversions, or additions of alternate sanitation (other than an approved Bellagio Spas ozone generator.) or heating systems which contribute to component or unit failure. Neglect, misuse and abuse includes any installation, operation or maintenance of the Spa other than that outlined in the Owner's Manual or use for which the Spa is not designed. Including, but not limited to damage caused by operation of the unit at water temperatures outside the range of 32 degrees F. and 120 degrees F., damage caused by dirty, clogged, or calcified filter cartridges, damage to the vessel surface caused by improper use of chemicals, allowing undissolved sanitizing chemicals to contact the surface, damage to pump seals caused by improper use of chemicals, damage caused by improper pH balance or other improper water chemistry, damage caused by failure to provide even and sufficient foundation for the Spa, are considered abuses and may invalidate this Limited Warranty. Fading, discoloration, yellowing, scratches and/or gouges can occur with normal use and are not considered warrantable defects if reported after the date of installation. Micro-crazing on the vessel surface is the result of over exposure to direct sunlight when the cover is not properly installed, and is not covered by this warranty.
- Any commercial use of the spa constitutes a non-residential application and is not covered by this warranty.

### DISCLAIMER

- Bellagio Spas or its authorized agents, shall not be liable for any injury, or loss of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, carpeting or other custom fixture. In no event shall Bellagio Spas be liable, for any reason or cause, in excess of the amount paid for the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, Service Company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### LEGAL RIGHTS

- This Limited Warranty gives you specific legal rights and is not applicable if it interferes with any law or regulation in any state, province, or country.

## Flat Rate Labor Guide

This guide covers 80% of the most common field repairs. If the needed repair is not on this form and you believe it will take more than one hour, please call Bellagio spas with the following information for preauthorization.

- Complete details of the failure.
- An explanation of the proposed repair.
- An estimate of the time required to complete the repair.

## No Labor is applicable for the following Customer Installed Items

Head rest/pillows, filter lid, diverter handle and cap, spa cover, light lenses, jet inserts, light bulb, overlays, skimmer weir and basket, and ozonator not installed at factory, simple tighten pump unions and close valve and others similar issue when installation.

## **Flat rate labor list for warranty claim:**

| ITEM REPAIRING   | LABOR HOURS |
|--|-------------|
| Air Control Valve/Water Diverter Valve, Drain Valve, Waterfall Valve (complete assembly)             | 1           |
| Replacement of Spa Cabinet Panels (all panels excluding corners & trim), Insulation (all four sides) | 1           |
| Air Line, Kinked Hose (must provide location)  | 1           |
| Blower Motor and Check Valve Replacement   | 1           |
| Pack, Circuit Board, Topside Control (main and secondary)  | 1           |
| Glue Joint Leak/Repair (manifolds, tee, elbow, gate valve, union(pump or heater), check valve)       | 1**         |
| Leak Investigation**   | 1           |
| Heater Assembly (do NOT replace just the element).   | 1           |
| Pumps, Ozonator, UV System, Mazzei, Bubble Breaker, Sequencer  | 1           |
| Audio Assembly, Speakers (one or both), Power Supply, Wi-Fi Module, Status Indicator Module          | 1           |
| Lift or Tip up spa to make repair  | 1           |
| LED Light(s) (inside the spa and skirt light, one or all)  | 1           |
| Pan Replacement  | 3           |
| Pump Seal Replacement  | 1.25        |
| Skimmer Assembly (weir door is customer installed part)  | 1           |
| Spray Foam Removal to Make Repair  | 1           |
| Heater or Pump Unions, All   | 1           |
| Filter Canister Replacement  | 2           |
| Suction Fitting Replacement  | 2           |
| Grab Bar/ Exercise Hardware Replacement  | 1.5         |

\*\* Do not spend more than one hour trying to locate a leak without calling for advice and preauthorization for additional time. Your Bellagio Spas Support team can help you identify the source in a timely manner.